

From: [Caroline Watson](#)
To: ["Cheryl Scott"](#)
Cc: [Batchelor, Emma A](#)
Subject: RE: Woolley Grange [WH-WH.FID3452759]
Date: 18 May 2021 11:17:25
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)

Dear Ms Scott,

My concerns regarding the provision of licensable activities in the field still remain. The noise generated by 30 guests plus staff/entertainment will be significant at all hours of the day, as was evident with the erection of the glamping units in mid- April.

With regard to your suggested amendment, residents on the street have bedrooms overlooking the field and go to bed early, so would still be disturbed by your proposed 22.00 last orders. Our wish is to maintain the quiet, rural nature of this part of Bradford on Avon, which, I believe, is an attraction of the hotel itself.

Yours,
Caroline Watson

From: Cheryl Scott [REDACTED]
Sent: 17 May 2021 15:55
To: Caroline Watson
Cc: 'Batchelor, Emma A'
Subject: RE: Woolley Grange [WH-WH.FID3452759]
Importance: High

Dear Ms Watson

I appreciate what you are saying, however, I would remind you that the Glamping site will have guests in tents going to sleep at this time so there will be security etc, ensuring a quiet site.

Would amending the times to last orders at 22:00 be a sufficient compromise to allay your concerns and secure a withdrawal of your objection?

I look forward to hearing from you at your earliest opportunity.

Kindest regards
Cheryl

Cheryl Scott
Licensing Assistant

ward
hadaway

Ward Hadaway LLP

[REDACTED]
wardhadaway.com



From: Caroline Watson [REDACTED]
Sent: 17 May 2021 13:00
To: Cheryl Scott [REDACTED]
Cc: 'Batchelor, Emma A' <EmmaA.Batchelor@wiltshire.gov.uk>
Subject: RE: Woolley Grange [WH-WH.FID3452759]

Dear Ms Scott,

Thank you for your emails, which I have read. The fact remains that a bar and restaurant will be open serving refreshments until 23.00 in a field within sight of my property, disturbing what is a peaceful, rural setting.

Caroline Watson

From: Cheryl Scott [REDACTED]
Sent: 17 May 2021 [REDACTED]
To: Caroline Watson
Cc: Batchelor, Emma A
Subject: Woolley Grange [WH-WH.FID3452759]

Good morning Ms Watson

I wonder whether you have had an opportunity of considering the contents of my last email.

As I am sure you will be aware, the site is due to open this coming weekend and we have submitted Temporary Event Notices to the Council to ensure the launch may go ahead.

If you have any further queries or concerns, which I have not covered, please do not hesitate to contact me. Alternatively, if you have had an opportunity of considering the contents of my email and are minded to withdraw your representation, please could I encourage you to do so at the earliest opportunity.

Kindest regards
Cheryl

Cheryl Scott
Licensing Assistant

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From: [Cheryl Scott](#)
To: [Caroline Watson](#)
Cc: [Batchelor, Emma A](#)
Subject: RE: Application to Vary Premises Licence : Woolley Grange Hotel [WH-WH.FID3452759]
Date: 14 May 2021 12:16:48
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[LNR Exemption.pdf](#)

Good afternoon Ms Watson

Thank you for your email and I apologise that my earlier explanation did not allay your concerns. Hopefully, I will do better this time, responding in order of your comments below:

[the impact of 24-hour availability of the sale of alcohol in an open field;](#)

The provision of late night refreshment appears to have done the exact opposite of that which was intended, which was to clarify the entitlement of residents and bona fide guests of residents to 24 hour service. The Premises Licence already permits late night refreshment to members of the public until 01:00. Late night refreshment is defined as the provision of hot food and drink and becomes a licensable activity between the hours of 23:00 and 05:00. Late night refreshment is for customers, who are **not** residents.

Under the Licensing Act residents and bona fide guests of residents are exempt from the provision of late night refreshment and are entitled to a 24 hour service. I attach an excerpt from the Licensing Act for your perusal, confirming this fact. The inclusion on the application, was intended simply as an exercise to tidy up the Licence and be transparent, but seems to have caused the most issues. Some Local Authorities insist the statement is shown on the Premises Licence, some do not. The fact remains, that residents and their guests throughout England and Wales are and always have been exempt, whether the statement appears on the Licence or not. It is not a licensable activity and is actually superfluous to the application.

[the ability of 'any member of the public' to visit the field;](#)

Any member of the public visiting the field is not a licensable activity. However, in the interest and safety of the customers Glamping there, members of the public will be monitored and will be there either as guests of a family/person Glamping or would wish to visit the site and look around before booking to stay.

The Restaurant/Bar has 30 covers which will be primarily used for guests at the Glamping Site and Hotel residents, should they so wish. Members of the public will be required to book a table and numbers will be controlled.

[the omission of '23.00' or any specific time when activities are to cease.](#)

My sincere apologies with regard to the time limits, I was puzzled when I read your comments that the licensable activities outside would cease at 23:00 were not stated within the application. Having checked and double checked the application, I am unable to find that comment either! I confirm, however, that it is indeed the case that the licensable activities outside will cease at 23:00 and I will contact the Licensing Authority forthwith to amend the application.

[The glamping field is also being advertised as a wedding venue and would not simply be attracting families with small children.](#)

If the glamping field is used as a wedding venue, the fact still remains that all licensable activities outside will cease at 23:00.

When broken down. The only additional licensable activity being applied for, is that the Bar/Restaurant may sell alcohol between the hours of 09:00 and 23:00 and the pool area may have waiter/waitress service, again until 23:00. In all other respects, the Licence remains the same.

The Hotel Manager has been at Woolley Grange Hotel for over 19 years and has always run the site

as a friendly, family focussed operation. The style and focus of the operation will not change. The glamping site is to be run in the same manner.

I trust this has alleviated your concerns and you feel able to withdraw your representation.

Kindest regards
Cheryl

Cheryl Scott
Licensing Assistant

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From: Caroline Watson [REDACTED]
Sent: 11 May 2021 13:36
To: Cheryl Scott [REDACTED]
Cc: 'Batchelor, Emma A' <EmmaA.Batchelor@wiltshire.gov.uk>
Subject: RE: Application to Vary Premises Licence : Woolley Grange Hotel [WH-WH.FID3452759]

Dear Ms Scott,

Thank you for your emails, both today and on Friday.

I read with interest your assurances but they still fail to allay my concerns with regards to the following:

the impact of 24-hour availability of the sale of alcohol in an open field;

the ability of 'any member of the public' to visit the field;

the omission of '23.00' or any specific time when activities are to cease.

The glamping field is also being advertised as a wedding venue and would not simply be attracting families with small children.

Consequently, my objections still stand.

Yours,
Caroline Watson

From: Cheryl Scott [REDACTED]
Sent: 11 May 2021 [REDACTED]
To: [REDACTED]
Cc: Batchelor, Emma A
Subject: FW: Application to Vary Premises Licence : Woolley Grange Hotel [WH-WH.FID3452759]
Importance: High

Good morning Ms Watson

Further to my email below, the representation period for the application has now ended. If you do not wish to withdraw your objection, then I confirm a Licensing Hearing will be scheduled before the Licensing Sub-Committee at which time you will be given the opportunity of expressing your concerns regarding the application.

A hearing is time consuming and expensive to all concerned and it would be helpful if you could confirm whether or not, in view of the comments in our email, you would be minded to withdraw your objection.

If there is anything regarding the application or my email you wish to discuss or remain concerned about, please do not hesitate to contact me.

Kindest regards
Cheryl

Cheryl Scott
Licensing Assistant

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From: Cheryl Scott [REDACTED]
Sent: 07 May 2021 15:50
To: [REDACTED]
Cc: Batchelor, Emma A <EmmaA.Batchelor@wiltshire.gov.uk>
Subject: Application to Vary Premises Licence : Woolley Grange Hotel [WH-WH.FID3452759]

Good afternoon Ms Watson

Our firm represents Woolley Grange Hotel and we have submitted an application to vary the Premises Licence on behalf of the Company.

At the outset, please let me assure you that 24 hour food and drink will not be available in the Glamping Field. The application states that all licensable activities outdoors will cease at 23:00.

The 24 hour late night refreshment referred to within the application is for residents and their guests in the Hotel only and should have always been stated on the Licence. Every Hotel, by law, is permitted to serve their residents and bona fide guests at any time day or night, should they wish so to do. . The reason for the statement within the application is to clear up any ambiguity on the Premises Licence.

In addition, our client confirms the following:

- Project is business imperative due to number of months of closure, we need to make the most of this staycation summer
- Discreet location and no noise or light impact on neighbours
- The glamping site is a family experience with babies and all age children staying, so no late nights/noise as children need to be able to sleep. Our experience of families is that they go to bed by about 10.30/11pm as children wake early so not a late night drinking situation. Our

guests go for quality not quantity.

- Hotel residents and spa members can use the Café & bar and limited non-residents but only pre booked, so numbers are managed.
- Bar is limited to local suppliers, so using Kettlesmith beer brewed in Bradford-on-Avon, Sout and Sage gin from Trowbridge, Quoins wine from Bradford-on-Avon, local cider.

I should be grateful, therefore once you have considered the above, whether you may be mindful to withdraw your representation (which must be submitted in writing to the Council).

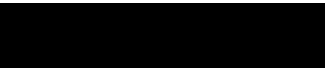
Alternatively, if you wish to discuss the application further, please do not hesitate to contact me.

Kind regards
Cheryl

Cheryl Scott
Licensing Assistant

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